

Vision

To be regarded as an exceptional utility, up to the challenge of delivering safe, reliable and fair-priced power through a territory-wide system that is efficient and sustainable.

Mission

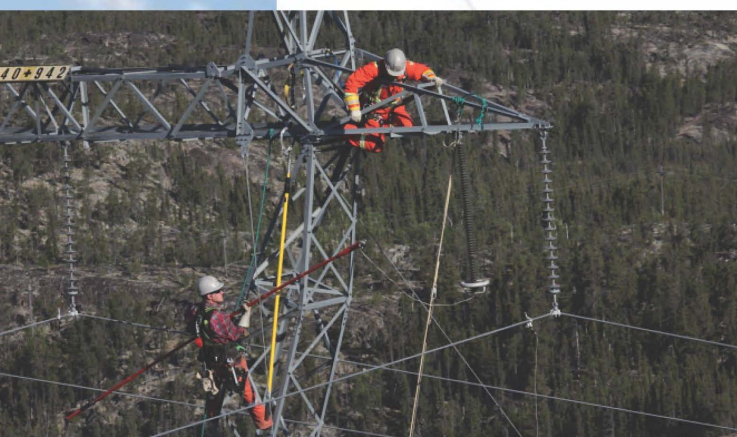
Meet the electricity needs of the Northwest Territories, today and tomorrow, by generating and distributing reliable power across Canada's most challenging operating environment.

Values

In achieving the Corporation's Vision and Mission, we will endeavour to:

- communicate in an open and timely manner;
- be cost effective in the utilization of all resources, always remembering that we are spending the customer's money;
- be responsive to our customers and their changing needs;
- act ethically and honestly treating employees, customers and others with fairness, dignity and respect;
- commit to the safety of our employees and the public;
- respect and protect the environment in all our activities to ensure a sustainable environment for the NWT; and
- strive to increase shareholder value in the long-term.

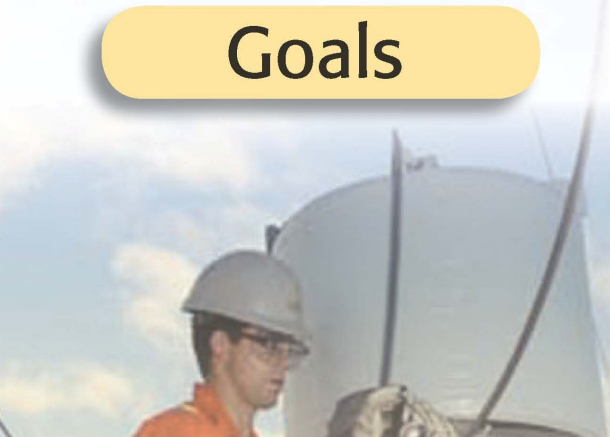
Goals



Our customers will have the tools and knowledge they need to understand energy consumption, drivers of consumption and how to conserve energy.

Stakeholders will notice an increase in communication by the Corporation and affirm the messaging is current and relevant.

Customers will benefit from our continued commitment to exploring and implementing operational efficiencies.



Communities will see us as preferred partners, contributing to the future energy plan for the Northwest Territories and Partners will join with us to be major contributors to the development and operation of new energy resources in ways that meet the North's unique environmental needs.



Employees will see us as a great place to work – innovative, proactive and driven to meet the expectations of our shareholder, customers and communities.

Northwest Territories residents will acknowledge NTPC as an environmentally responsible Corporation.

Our shareholder will benefit from the economic returns of our profitable, financially strong company.



Up to the Challenge

An NT Hydro Company